

COVID-19 COMMUNITY RESPONSE

March 2022



- COVID in our Community - essential service provision
- Shire Business Continuity - What does this mean for you

COVID in our Community

As yet, our community has not seen the large numbers of cases or prolonged effects on business continuity that other Local Governments have experienced. However, that does not mean that community members have not been impacted by restrictions and regulations that have been, or currently are in place.

In preparation for high case load levels impacting our community, Shire of Chittering staff are currently working with volunteers, services and local businesses to ensure the provision of essential services is still available.

More information about what this will entail will be provided through future updates.

To ensure you do not miss out on any information, please keep an eye on our Facebook Page, or on our website www.chittering.wa.gov.au.

Shire Business Continuity

With Level 2 measures under COVID19 now in place, the Shire is currently implementing some practices to ensure business continuity throughout this period.

This means that as of Thursday, 3 March 2022, any staff who are able, will be working remotely and we will be restricting direct contact meetings where possible.

Some services may not be available if you attend the office in person. Instead, online meetings will be organised on your behalf should you need to speak to an officer.

To help with this, we are asking all members of the community to contact the Shire via 9576 4600 or chatter@chittering.wa.gov.au, rather than attending the office.

What does this mean for you?

Please restrict, where possible, attending the Shire office. You can contact us and access services:

- via direct email/phone if you know the officer you are trying to contact.
- via chatter@chittering.wa.gov.au
- via phone on 9576 4600
- Online: www.chittering.wa.gov.au
- Facebook : www.facebook.com/ShireofChittering

How can you access services?

Development Services - Applications to be submitted electronically at www.chittering.wa.gov.au/how-to-apply-for-da.aspx. Online meetings available if required.

Corporate Services - all services, including payments can be arranged over the phone by calling 9576 4600

Technical Services - Works requests can be submitted on line at www.chittering.wa.gov.au/services/technical-services/request-works.aspx

Fire Brigades - All brigade activities except response have been suspended.

Landfill Centres - Landfill centres will be open as usual, however masks are required.

Containers for Change at Muclea - you will need to sign in, wear a mask and social distance.

Community Housing -

Tenants can contact staff by calling 9576 4646.

Visitor Centre - The centre is closed, with visitor servicing offered at the Shire offices, or via www.visitchittering.com.au, email at visit@chittering.wa.gov.au, or phone on 9576 4664.

Library Services - Library is open, and a contactless pick-up service is available. Call 9576 4610 or email library@chittering.wa.gov.au to discuss your preferences and have a wrapped parcel waiting at the front of the library at an agreed upon time.

Rhyme Time and events may be impacted - check the [Bindoon Public Library](#) Facebook page for updates.

Small Business Assistance -

www.smallbusiness.wa.gov.au/coronavirus/managing-covid19

How will we keep in touch?

- Online Community Forums – Follow us on Facebook for [online videos](#) and links to online meetings.
- COVID updates - check our [website](#) for updates on how we are supporting our community.
- Sign up for [eChatter](#) to receive Shire news and updates direct to your mailbox.

What can you do?

Keep yourself informed and prepared via online resources:

- [COVID-19 coronavirus \(www.wa.gov.au\)](http://www.wa.gov.au)
- [WA Government's Managing COVID-19](#) booklet

